

# SOTI MobiControl

## Enterprise Mobility Management (EMM) Solution



### Features

- App Management
- Content Management
- Group Location
- Shared Devices
- Single Sign-On (SSO) for Shared Devices
- SOTI XTreme Hubs Technology
- Remote Support
- SOTI One Platform Integration
- Enterprise Integration
- SOTI XSight Compatible

### Introduction

SOTI specializes in enterprise mobility solutions, simplifying mobile-first business operations through its SOTI ONE Platform. A core component, SOTI MobiControl, is designed to simplify the security and management of diverse mobile devices, regardless of vendor, form factor, or operating system. It acts as a crucial part of SOTI's Enterprise Mobility Management (EMM) solution, helping businesses manage and secure their essential mobile and IoT deployments efficiently.

SOTI XSight (XS) combines diagnostic intelligence with our mobile-first support solution to improve the ROI of your business-critical mobility. SOTI XSight enables organizations to leverage advanced diagnostics to rapidly resolve app and mobile device issues. Organizations can also access customizable device and business data to improve operational performance and reduce costs. SOTI XSight integrates with SOTI MobiControl to give you complete visibility and supercharges it with analysis, support and management tools needed to streamline your business-critical mobile operations.

### Mobility Management Made Easy

SOTI MobiControl makes mobility management easy. It simplifies the security and management of multi-vendor, multi-form factor and multi-operating system devices.

- **REDUCE DOWNTIME** Leverage productivity features and remote support tools to minimize downtime and keep workers working.
- **MANAGE APPS AND CONTENT** Access complete suite of content and app management tools to meet your unique business needs.
- **QUICK AND EASY DEVICE DEPLOYMENT** Get mobility devices into the hands of workers faster and ensure compliance with company mobility policies.

### Simplify Your Business-Critical Mobile Operations

Track, manage and secure your mobile devices from unboxing to retirement with SOTI MobiControl. As part of the SOTI ONE Platform, SOTI MobiControl frees your workforce to be productive anytime, anywhere.

#### CONTROL

- Gain a centralized view of all your managed apps and certificates with the Apps and Certificates Dashboards.
- Manage all Android Enterprise deployment configurations: Bring Your Own Device (BYOD), Corporately Owned, Business Only (COBO) and Choose Your Own Device (CYOD).
- \*Distribute apps and data to remote mobile devices 10X faster with SOTI XTreme Technology.
- Advanced geofencing deploys policies, apps and content based on precise visual boundaries of any shape.
- \*Get real-time and 48-hour visibility into operational stats with the SOTI MobiControl System Health Dashboard.

#### PROTECT

- \*Stay productive while your business remains protected by securely accessing network services with SOTI VPN.
- Manage important files, documents and content with SOTI Hub.
- Enable device users to access the corporate intranet through an encrypted connection with SOTI Surf.
- Restrict devices to a single app or suite of apps with HTML-based Kiosk Mode.
- Dictate which divisions in your organization have permissions (read, read/write) to users, custom data
- and custom attributes.
- Prevent rogue apps and malware from infecting your system by controlling what can be installed on a device.

\*Available only to SOTI Premium Plus and Enterprise Plus Service Customers

### Manage Your Mobile Devices and Endpoints

#### MANAGEMENT CAPABILITIES

##### APP MANAGEMENT

- Deliver the right apps to the right employees through the Apple App Store and Google Play.
- Control corporate app availability with blacklists/whitelists.
- Configure installed apps and make them ready to go for the end user.

##### CONTENT MANAGEMENT

- Create, edit and upload Microsoft Office files and images.
- Allow conditional access to Microsoft 365 apps through a configured SOTI MobiControl compliance policy.
- Use LDAP integration to control who sees selected files and websites and actions they can take on them.

## GROUP LOCATION

- View the current location of all online devices in a device group at once.
- View the last known location of offline devices until they reconnect to SOTI MobiControl.

## SUPPORT CAPABILITIES

### REMOTE SUPPORT

- Remote control devices on any HTML-5 based web browser for tablets and smartphones, even without reliable Internet.

### SOTI ONE PLATFORM INTEGRATION

- Create incident tickets from within SOTI MobiControl.
- Automatically link devices to tickets in SOTI XSight.

### ENTERPRISE INTEGRATION

- Improve the device enrollment experience for end users with SAML integration.
- Use LDAP or Microsoft Azure AD to create policies based on

## Deployment Options

- SOTI MOBICONTROL CLOUD Secure, hosted version for organizations of all sizes, industries and security requirements.
- MANAGED SERVICE PROVIDER Enjoy fast service and response time with a trusted SOTI Managed Service Provider solution.
- ON-PREMISE Install, deploy and maintain SOTI MobiControl on physical servers in your locations.

## Minimum System Requirements

Visit [soti.net/mcrequirements](https://soti.net/mcrequirements) to view the latest general system requirements for SOTI MobiControl. Requirements may differ by version of SOTI MobiControl.

## Software Specification

	MobiControl	MobiControl XS (MobiControl + XSight)
Deployment	Cloud and On-premise	Cloud and On-premise
Device Management	Full lifecycle management across Android, iOS, Windows, macOS, Linux, Zebra, and IoT devices	Full lifecycle management across Android, iOS, Windows, macOS, Linux, Zebra, and IoT devices
App Management (MAM)	App deployment, updates, blacklisting/whitelisting	App deployment, updates, blacklisting/whitelisting
Content Management	Secure file access, sharing, and control with policy enforcement	Secure file access, sharing, and control with policy enforcement
Security & Compliance	Device encryption, remote lock/wipe, geofencing, certificate-based authentication	Device encryption, remote lock/wipe, geofencing, certificate-based authentication
Data Delivery Optimization	XTreme Technology for faster app/content deployment	XTreme Technology for faster app/content deployment
Platform Support	Android, iOS, Windows, macOS, Linux	Android, iOS, Windows, macOS, Linux
Remote Support	Remote view/control for Android and Windows devices	Advanced diagnostics with real-time remote control, draw on screen, file transfer, remote logs, audio/video recording
Live Support	Not included	Embedded text, voice, and video chat; record support sessions and attach logs/screenshots to tickets
Advanced Diagnostics	Basic logs and device events	Live View dashboard, device snapshots, performance metrics, remote troubleshooting tools, system state capture
Incident Management	Manual issue reporting	Integrated ticketing system, attach screenshots/logs, automated ticket creation
Operational Intelligence	Limited	Deep analytics: battery health, charge cycles, temperature, signal strength, app usage, storage consumption
Visualization	Not available	Real-time dashboards, heat maps for cellular connectivity, app performance metrics
Alerting System	Limited alerts	Custom watchlists, real-time alerting (battery drain, dropped devices, data usage), SLA compliance notifications

## Order Information

### Cloud License

- 31OTSOTIMCL1A1** MobiControl Cloud Dev Lic Standard Bundle
- 31OTSOTIMCL2A1** MobiControl Cloud Dev Lic Premium Bundle
- 31OTSOTIMCL3A1** MobiControl Cloud Dev Lic Premium Plus Bundle
- 31OTSOTIMCL4A1** MobiControl Cloud Dev Lic Enterprise Bundle
- 31OTSOTIMCL5A1** MobiControl Cloud Dev Lic Enterprise Plus Bundle
- 31OTSOTIXCL1A1** MobiControl XS Cloud Dev Lic Enterprise Bundle
- 31OTSOTIXCL2A1** MobiControl XS Cloud Dev Lic Enterprise Plus Bundle

### On-Premise License

- 31OTSOTIMCS1A1** MobiControl On-Prem Dev Lic Standard Bundle
- 31OTSOTIMCS2A1** MobiControl On-Prem Dev Lic Premium Bundle
- 31OTSOTIMCS3A1** MobiControl On-Prem Dev Lic Premium Plus Bundle
- 31OTSOTIMCS4A1** MobiControl On-Prem Dev Lic Enterprise Bundle
- 31OTSOTIMCS5A1** MobiControl On-Prem Dev Lic Enterprise Plus Bundle
- 31OTSOTIXCS1A1** MobiControl XS On-Prem Dev Lic Enterprise Bundle
- 31OTSOTIXCS2A1** MobiControl XS On-Prem Dev Lic Enterprise Plus Bundle

\*Go to [SOTI Product Support](#) to download/install the platform.

\*View the [details of SOTI product services](#)